



This Benefit Schedule forms part of Your Policy with Avo Insurance Company Limited and it contains the limits and sub-limits which apply to the Plan You have chosen. You must read this Benefit Schedule together with the terms and conditions, and Policy Schedule.

Avo China Smooth Travel Protection – Benefit Schedule

Benefits	Maximum benefit amount per Insured Person per Journey (HKD)	
	Lite	Plus
Section 1 – Personal Accident Benefit		
1.1 Accident on Public Conveyance <ul style="list-style-type: none"> Adult (18 to 80 years of age) Child (under 18 years of age) 	150,000 50,000	300,000 100,000
1.2 Other Accidents <ul style="list-style-type: none"> Adult (18 to 80 years of age) Child (under 18 years of age) 	100,000 50,000	200,000 100,000
Section 2 – Medical Expenses Benefit (inclusive of 2.1, 2.2, 2.3, 2.4 and 2.5)	450,000	900,000
2.1 Medical Expenses during the Journey:		
2.1.1 Injury caused by Accident on Public Conveyance	450,000	900,000
2.1.2 Other Injury / Sickness	225,000	450,000
Sub-limits:		
• Room and board (per day)	700	1,500
• Follow-up medical expenses in Hong Kong	25,000	50,000
o Including treatment expenses incurred through Chinese medicine practitioner (including bone-setting and acupuncture), physiotherapist and/or chiropractic doctor (per visit per day: HKD150)	600	1,500
2.2 Hotel Accommodation for Convalescence and Transportation Expenses (daily limit for hotel accommodation: HKD500)	Not Covered	3,000
2.3 Overseas Hospital Daily Allowance (daily limit: HKD500)	1,000	2,500
2.4 Trauma Counselling Expenses (daily limit: HKD1,000)	5,000	10,000
2.5 Mobility Extension	1,500	5,000
Section 3 – Worldwide Emergency Assistance Services¹		
3.1 Emergency Medical Evacuation and/or Repatriation	500,000	1,000,000
3.2 Repatriation of Mortal Remains or Ashes	500,000	1,000,000
3.3 Hospital Deposit Guarantee	15,000	30,000
3.4 Compassionate Visit	10,000	20,000
3.5 Return of Unattended Dependent Child(ren)	10,000	20,000
3.6 Referral Services	Applicable	Applicable

Benefits		Maximum benefit amount per Insured Person per Journey (HKD)	
		Lite	Plus
Section 4 – Personal Belongings			
4.1	Loss of or Damage to Personal Baggage Sub-limits: <ul style="list-style-type: none"> Each item, set or pair Mobile phone, smartwatch, tablet computer or laptop computer (one unit per Insured Person per period of insurance) 	5,000 1,000 Not Covered	12,000 1,000 500
4.2	Loss of Personal Money ²	500	1,000
4.3	Loss of Travel Documents (daily limit for accommodation expenses: HKD500)	3,000	6,000
4.4	Emergency Cash to Purchase Essential Items	500	1,000
Section 5 – Trip Cancellation or Interruption (inclusive of 5.1, 5.2 and 5.3)		15,000	30,000
5.1	Loss of Deposit or Cancellation Charges Limits: Due to - <ul style="list-style-type: none"> Death of Insured Person, Immediate Family Member, Close Business Partner, Foreign Domestic Helper or Travel Companion Other insured events³ Natural disaster, unanticipated outbreak of industrial action involving the arranged Public Conveyance, Act of Terrorist, riot or civil commotion at the planned destination Sub-limits: <ul style="list-style-type: none"> Redeemed Travel Arrangement Missed Events 	 15,000 10,000 7,500 1,000 1,000	 30,000 20,000 15,000 3,000 2,000
5.2	Trip Curtailment	8,000	20,000
5.3	Trip Re-routing (for delay at least 6 consecutive hours) (daily limit for accommodation expenses: HKD500)	1,000	2,000
Section 6 – Delay Benefit			
6.1	Extra Accommodation Expenses (for delay at least 6 consecutive hours) (daily limit for additional accommodation expenses: HKD500)	500	1,000
6.2	Travel Delay Allowance (each full 6-hour period of delay limit: HKD250)	500	1,500
6.3	Baggage Delay Lump Sum Allowance (for delay at least 6 consecutive hours)	250	500
6.4	Extra Pet Accommodation Expenses (for delay at least 6 consecutive hours)	1,000	2,000
Section 7 – Overseas Rental Vehicle Excess Protection		Not Covered	5,000
Section 8 – Personal Liability		150,000	500,000

1. Prior written approval from Avo Insurance Company Limited is required before any assistance or hospital admission deposit is guaranteed.
2. Not applicable to an Insured Person Aged below 10.
3. Including Serious Bodily Injury or Serious Sickness of Insured Person, Immediate Family Member, Close Business Partner, Foreign Domestic Helper or Travel Companion; duty to comply with a witness summons or jury service; severe damage to Insured Person's principal home.

Should there be any discrepancy between the English and Chinese versions, the English version shall prevail.